CONNECTED SERVICES | TOYOTA

QUICK REFERENCE GUIDE

For Owners Of The Following Vehicles:	
Model	**Model Year**
4Runner	2020, 2021
Avalon	2021
Camry	2020, 2021
Camry Hybrid	2020, 2021
C-HR	2020, 2021
Corolla	2021
Corolla Hybrid	2021
Corolla Hatchback	2020, 2021
Highlander	2020, 2021
Highlander Hybrid	2020, 2021
Prius	2021
Prius Prime	2021
RAV4	2020, 2021
RAV4 Hybrid	2020, 2021
RAV4 Prime	2021
Sequoia	2020, 2021
Sienna	2021
Tacoma	2020, 2021
Tundra	2020, 2021
Venza	2021

FEATURE AVAILABILITY

There are four grades of systems and feature availability depends on the grade.

> To find out which features are available on your vehicle, visit Toyota.ca/connected.

AUDIO
Compatible with Apple CarPlay™ and Android Auto™

AUDIO PLUS
Safety Connect (Automatic Collision Notification, Emergency Assistance (SOS) button, Enhanced Roadside Assistance, Stolen Vehicle Locator); Compatible with Apple CarPlay™ and Android Auto™. Select models equipped with Audio Plus are also equipped with Service Connect.

AUDIO PLUS WITH REMOTE
Remote Connect* (engine start/stop**, door lock/unlock, status of windows and doors***, last parked location, guest driver settings); Service Connect (warning light notifications, vehicle health reports); Safety Connect (Automatic Collision Notification, Emergency Assistance (SOS) button, Enhanced Roadside Assistance, Stolen Vehicle Locator); Compatible with Apple CarPlay™ and Android Auto™

PREMIUM AUDIO
Embedded Navigation; Destination Assist; Safety Connect (Automatic Collision Notification, Emergency Assistance (SOS) button,Enhanced Roadside Assistance, Stolen Vehicle Locator); Compatible with AppleCarPlay™ and Android Auto™

PREMIUM AUDIO WITH REMOTE
Embedded Navigation; Destination Assist; Remote Connect* (engine start/stop**, door lock/unlock, status of windows and doors***, last parked location, guest driver settings); Service Connect (warning light notifications, vehicle health reports); Safety Connect (Automatic Collision Notification, Emergency Assistance (SOS) button, Enhanced Roadside Assistance, Stolen Vehicle Locator); Compatible with Apple CarPlay™ and Android Auto™

  * For RAV4 Prime, Remote Connect includes Remote Climate Start, Remote Charge, Charging Station Locator; does not include Engine Start/Stop, Door Lock/Unlock
 ** Not available on models with manual transmission.
*** Status and alerts vary by model.

ENROLLMENT [1, 2, 3]

Prior to using any of the following features: Safety Connect, Destination Assist, Remote Connect, Service Connect, you will need to create an account and enroll in the services. To use Remote Connect and Service Connect, you will also need to download the Toyota App in the Apple App Store® or Google Play Store™.

To enroll, you can use any of these three methods:

1) TOYOTA APP (FOR REMOTE CONNECT-EQUIPPED VEHICLES ONLY).

Step 1 – Download the Toyota App via the Apple App Store® or Google Play Store™.

Step 2 – Open the app and create an account using your email or existing social media accounts (Google or Facebook).

Step 3 – Add your Toyota vehicle to your garage by scanning its VIN via the door jamb or manually inputting the VIN.

Step 4 – Your vehicle will appear on the screen and you can see which services it has available. To use the features, you need to select Enroll.

Step 5 – Once you've enrolled, you can create a vehicle nickname, select a preferred Dealer and manage your account.

Step 6 – Following enrollment, you'll receive a copy of the terms of use by email. You will also receive a 6-digit verification code which will need to be entered into the app. You can use the Toyota App to make any changes to your account.

2) PRESS THE SOS BUTTON IN YOUR VEHICLE TO SPEAK WITH A LIVE AGENT.

Step 1– Press the SOS button in your vehicle and hold for 1–2 seconds.

Step 2 – When the voice recording begins, acknowledge that this is not an emergency and follow the prompts to reach a live Connected Services agent for enrollment.

Step 3 – Answer a few simple questions, and the Agent will create your profile and let you know the Terms of Use.

Step 4 – Following enrollment, you'll receive a copy of the Terms of Use and Privacy Notice by email. To make any changes to your account, follow the same procedure outlined above, starting with pressing and holding the SOS button.

3) ASK YOUR DEALER TO ENROLL YOU.

SUBSCRIPTION & PRICING

Service	Trial Period	Pricing After Trial Period*
Safety Connect	1 year	$9.95 / month (plus tax)
Remote Connect	1 year	$9.95 / month (plus tax)
Service Connect	10 years	N/A
Destination Assist	1 year	$9.95 / month (plus tax)

Amount indicated is an estimated renewal fee (as of July 2020) and subject to change without notice.

TOYOTA APP [1, 2, 3, 7, 8]

Available on vehicles with Audio Plus with Remote and Premium Audio with Remote.

DASHBOARD (MAIN MENU)

This page highlights your vehicle as well as a series of cards based on the Connected Services that are active with your vehicle. This is based on your vehicle's capabilities and status of your trials and subscriptions.

To move a card, tap the three horizontal dots on the upper righthand corner of each card and press and hold the card to move it up or down. You can also hide cards if you desire.
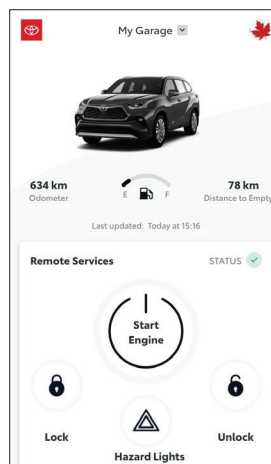
MY GARAGE

This is where the vehicles you have added to the app will appear. You can easily switch between multiple vehicles on your account by tapping on your vehicle's name or nickname at the top of the dashboard to access My Garage, then swipe across to change vehicles. My Garage also has links to:

- Manage Subscriptions – view your vehicle's connected services and manage or renew your subscriptions.
- Select your Preferred Toyota Dealer
- Edit Nickname – personalize your app experience by giving your vehicle a nickname
- Add another vehicle to your account
- Remove the current vehicle from your account.

Should you sell your vehicle, remember to remove the vehicle from your account. This will automatically cancel all related connected services.
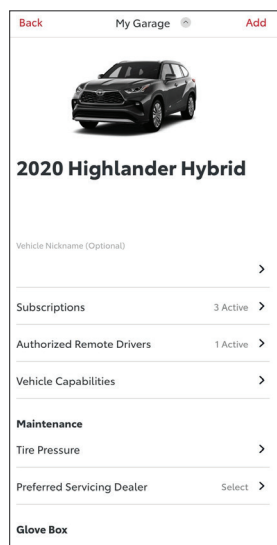
REMOTE CONNECT [1, 2, 3, 7, 9, 10]

Available on vehicles with Audio Plus with Remote and Premium Audio with Remote.

The Remote Connect trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the respective trial period expires, a paid subscription is required to access the service. Terms of Use and Privacy Notice apply.

After enrolling for your connected services in the Toyota App, you will need to activate your Remote Service prior to issuing any remote commands (if your Dealer enrolled your vehicle, Remote Connect has automatically been activated). There are two ways to retrieve a remote authorization code:

1) Using the Toyota app, select "Activate Remote Services". The App will send the authorization code to the email you used to create your Toyota App account. Once you have this code, you must input it into the Remote Connect Authorization app in your vehicle. You can access this app by pressing *Apps* followed *by Remote Connect Authorization.*
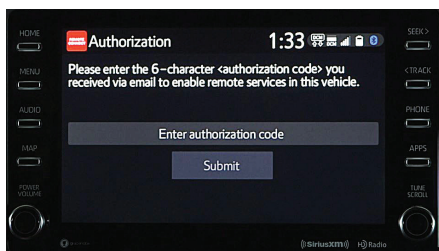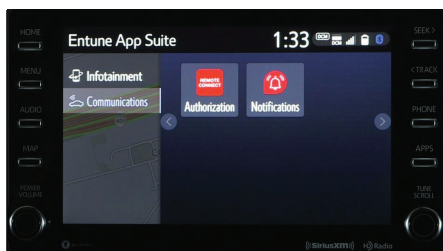

2) Press the SOS button in your vehicle to request a Remote Authorization code. You will then receive an email containing your code.

Once you have enrolled, you will be able to access Remote commands available for your vehicle:

• Engine start/stop (not available on models with manual transmission)
• Door lock/unlock
• Hazard lights on (if vehicle is capable of this function) *Once activated, the Hazard lights will run for 45 seconds and automatically turn off*
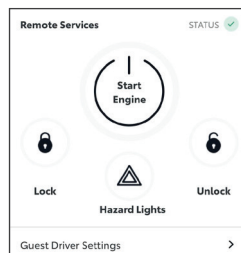
To complete a command, press the button for approximately two seconds. The command is being sent to the vehicle. As soon as the command has been completed (e.g., doors are unlocked), you will receive a notification in the app.

Commands vary by vehicle. Vehicles with manual transmission are not able to complete engine start/stop. If your vehicle is not capable of a particular remote command, that command button will not appear in the card.
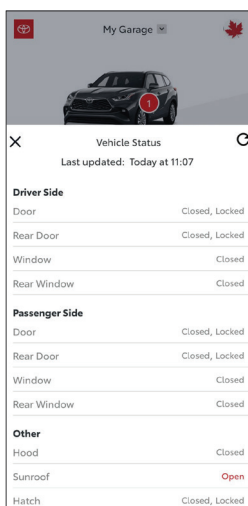
VEHICLE STATUS

Tap the image of your vehicle on the main dashboard to view your vehicle's current status (doors, windows, trunk, moonroof - status and alerts vary by model). The status will update each time you hit the refresh button or tap on your vehicle in the dashboard.

GUEST DRIVER SETTINGS

You can set up Guest Driver parameters for individuals borrowing your vehicle or valet attendants. These parameters include:

• Speed
• Curfew
• Distance driven
• Distance from a location
• Engine runtime

You will be notified if these parameters are exceeded but your vehicle cannot be controlled via the app.

AMAZON ALEXA™ [2, 3, 7, 9]

If your vehicle is equipped with Remote Connect and you have an active subscription or trial subscription, you can use an Amazon Alexa–enabled device to complete select Remote Commands.
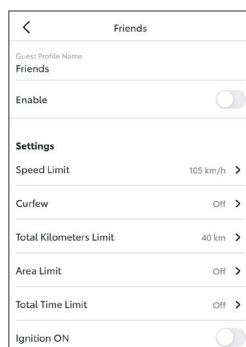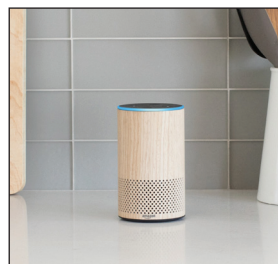
1. Sign in to your Amazon account on amazon.com, or open the Alexa app. Search for and enable the Toyota skill. (You will need an amazon.com account to enable and link the Amazon Alexa Toyota Skill.)
2. Once enabled, sign in to the skill with your Toyota App login credentials.
3. Select your vehicle, create and confirm a four-digit PIN, and then select Save. (This PIN does not need to match any existing Toyota PIN you may have. It is only used to authorize certain sensitive commands, like starting the vehicle or unlocking the doors.)

Commands that you can complete include:

"Alexa, ask Toyota to start my car with PIN ____" *
"Alexa, ask Toyota to stop my car with PIN ____" *
"Alexa, ask Toyota to lock my car with PIN ____"
"Alexa, ask Toyota to unlock my car with PIN ____"
"Alexa, ask Toyota how much gas is in my car"
"Alexa, ask Toyota if my car is running"
"Alexa, ask Toyota if my doors are locked"
"Alexa, ask Toyota how many kilometres are on my car"

* Not available on models with manual transmission.

GOOGLE ASSISTANT [2, 3, 4, 7]

If your vehicle is equipped with Remote Connect and you have an active subscription or trial subscription, you can use a Google Assistant–enabled device to complete select Remote Commands using the Toyota Action for Google Assistant.

Ensure that your vehicle is equipped with Remote Connect, and that you are actively enrolled in the service. (Remote Connect features require an active trial or subscription.)

Sign in to your Google account on the Google Assistant app (note – devices with Android 10.0 have Google Assistant embedded).

Once open, say "Ask Toyota", Google Assistant will then advise you that your Toyota account needs to be linked to Google. Once you say "Ok", the Toyota App login screen will appear. Sign in with your Toyota App login credentials.

The vehicle link screen will now display and prompt you to create a 4-digit PIN code (this PIN does not need to match any existing Toyota PIN you may have. It is only used to authorize certain sensitive commands, like starting the vehicle or unlocking the doors.) When ready, press "Save" and Google should now be linked to your Connected Services by Toyota account.

Examples of commands that you can complete include:
"Hey Google, ask Toyota to start my car"
"Hey Google, ask Toyota to stop my car"
"Hey Google, ask Toyota if my car is running"
"Hey Google, tell Toyota to unlock my doors"
"Hey Google, tell Toyota to lock my doors"
"Hey Google, ask Toyota if my doors are locked"
"Hey Google, ask Toyota to check my fuel"

PAIRING YOUR SMARTWATCH TO TOYOTA APP [2, 3, 4, 7, 11]

Select 2020 and newer Toyota models equipped with a Remote Connect trial or subscription allow you to complete remote vehicle commands with select smartwatches.

If you have a compatible smartwatch paired to a compatible smartphone, you can use it to complete select Remote Connect commands including remote engine start/stop (automatic transmission only) and door lock/unlock. Refer to the Toyota App App Store/Google Play Store description for latest operating system compatibility.

These features can be controlled via the smartwatch's touch-screen interface. Follow these steps to get started:

Apple Watch®
1. On your iPhone, visit the Apple App Store and search for "Toyota App". Then download and open the app.
2. Read the Toyota App description for the most up-to-date device, iOS and smartwatch compatibility.
3. Ensure that the Toyota App is installed on the iPhone and you have enrolled in Connected Services.
4. Open the Apple Watch app on iPhone and then select the "My Watch" tab. Then scroll down and select the Toyota App.
5. Enable "Show App on Apple Watch" by setting the toggle to the green position.
6. Once the Toyota App has synced to the Apple Watch®, open it on the watch.
7. Follow the prompts on the screen and then review the terms and conditions to complete the process.

Wear OS
1. Go to the Google Play™ store and search for "Toyota App". Then download and open the app.
2. Read the Toyota App description for the most up-to-date device, OS and smartwatch compatibility.
3. Ensure that the Toyota App is installed on the Android device and you have enrolled in your Connected Services.
4. On the watch, press the power button to wake the device (if needed) and view the list of apps.
5. Scroll down to Google Play and select it. You will be signed in with the Google account used to set up the watch.
6. Within Google Play, scroll again to find the Apps in the phone section.
7. Find the Toyota App in this list, and then simply tap its download arrow icon to install it to the watch. Once the app has synced to the Android Smartwatch®, open it on the watch.
8. Follow the prompts on the screen and then review the terms and conditions to complete the process.

Once you have set up Toyota App with your Apple Watch or Wear OS device, you are ready to continue using your Remote Connect features.

HOW TO REMOTE START YOUR VEHICLE WITH A KEY FOB [2,7,10]

If your vehicle is equipped with Remote Connect, you can conveniently use your key fob to start and stop your engine from a short range (not available on models with manual transmission).

If the data communication module in your Remote Connect enabled vehicle is de-activated, you will not be able to use this feature.

Starting your engine with a Key Fob

1. To remotely start your vehicle's engine, press and release the key fob LOCK button twice within two seconds. The hazard lights will flash in between each press and release.

2. Then press and hold the LOCK button for three seconds. You will notice that the hazard lights will flash once and then after three more seconds, the hazard lights will flash several times.

3. After 10 seconds, the engine starts and the hazard lights will flash for 10 seconds.

Engine Start will also activate HVAC controls by defaulting to the condition they were in when the vehicle was turned off. Keeping your vehicle on the Auto Mode setting is recommended for improved vehicle temperature pre-conditioning.

There are two methods to remotely shut off your vehicle's engine

Method 1:
Press the UNLOCK button on the key fob. The engine stops and the hazard lights flash twice. The doors will be unlocked in this method and will relock shortly after if no action is taken.

Method 2:
Press and hold the LOCK button on the key fob for two or more seconds. The engine stops and the hazard lights flash once. With this method, the doors will remain locked after the engine is shut off. You should use this method if you have any security concerns.

Please note that the Remote Engine Starter will automatically shut the engine off under certain conditions for your safety. A list of these conditions is available in the "Key Fob Remote Engine Starter Quick Reference Guide" available in your vehicle and at Toyota.ca.

SERVICE CONNECT [1, 2, 3, 8]

Available on vehicles with Audio Plus with Remote and Premium Audio with Remote.

The Service Connect trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the respective trial period expires, a paid subscription is required to access the service. Terms of use and Privacy Notice apply.

VEHICLE ALERTS

The Toyota app will provide alerts for vehicle warnings and MIL–ON (Malfunction Indicator Lamp) events. The alerts include a description of the warning/event and suggested next steps.

If no vehicle alerts are active, a green checkmark state is shown.
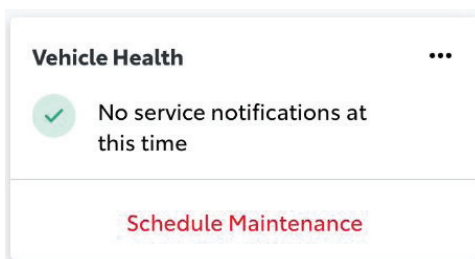
VEHICLE HEALTH REPORT

Your Vehicle Health Report provides important information including fuel level, vehicle mileage, engine oil quantity, and more.

You can view the report via Toyota App, or within the app settings, you can select to receive the report via email on a monthly basis.

RECENT TRIP

With the Recent Trip feature, you can view the details of your vehicle's recent trips, including:

- Current location (based on the last ignition OFF)
- Distance and duration
- Start and end time
- Route driven
- Driver Score and associated events

The app also allows you to swipe through your 10 most recent trips.

DRIVER SCORE

Your Driver Score is mapped on a scale of 0–100, and is based on the following information:

- Acceleration behaviour
- Braking behaviour
- Cornering behaviour

Each trip has its own score, visible on the recent trip cards. The main dashboard shows your overall score, based on an average of past trips.
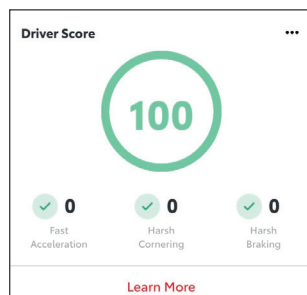

RECALLS AND SERVICE CAMPAIGNS

If your vehicle is subject to a safety recall or service campaign, Toyota will send you a notification via the Toyota app. You will also see a card appear on your app dashboard. You can tap on the card to view the details of the recall or campaign and then easily call your preferred Dealer to schedule an appointment.

ACCOUNT SETTINGS

The profile icon in the upper righthand corner of the dashboard will bring you to your account settings where you can view and edit the following information associated with your account:

- Select and/or change your profile photo.

- Personal information, such as name, email address and billing address for your subscriptions.

- Manage your notification preferences for account changes, remote command feedback, maintenance reminders and more.
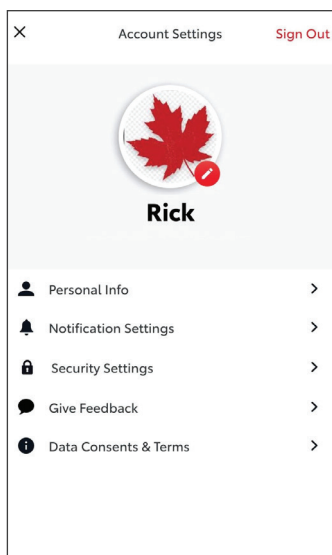
NOTIFICATIONS

View your notifications by tapping the Toyota icon in the upper left–hand corner of the dashboard. Each notification category has a unique icon that identifies whether it is a vehicle alert or a remote command.

In Account Settings you can select whether or not you would like push notifications or emails for warning light notifications or vehicle health reports.

FEEDBACK

If you have suggestions for ways the app can be further improved, tap on the profile icon in the upper righthand corner of the dashboard and then select Give Feedback. Optionally, you can help us even more by including system logs, which will send the following details with your feedback: app version, device type, OS version and Device ID.

SAFETY CONNECT [1, 2, 5]

Available on vehicles with Audio Plus, Audio Plus with Remote, Premium Audio and Premium Audio with Remote.

The Safety Connect trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the respective trial period expires, a paid subscription is required to access the service. Terms of use and Privacy Policy apply.

Safety Connect helps provide peace of mind driving by connecting drivers to a live 24/7 Response Centre Agent for assistance in time of need. There are four features included in Safety Connect; they include:

Automatic Collision Notification:
Automatically connects to a Response Centre Agent, to check if assistance is required if airbags deploy or if a severe rear-end collision is detected. If occupants are unable to respond, emergency services are sent to your vehicle's location.

Emergency Assistance:
In the event of any road emergency, customers can reach a Response Centre Agent for assistance.

Enhanced Roadside Assistance:
Reach a Response Centre Agent to arrange for Roadside Assistance, 24 hours a day, 7 days a week.

Stolen Vehicle Locator:
After filing a police report, call 1–888–869–6828 and select Roadside Assistance to help authorities locate the vehicle. The Response Centre will use the GPS locator in your vehicle to try locating your vehicle.

Note: The SOS button is to be used for enrollment, roadside assistance and emergencies only.

Note: Red light indicator illuminated or no indicator illuminated near SOS button": Indicates a problem with vehicle hardware or the system is inactive. Contact your Dealer for assistance.

DESTINATION ASSIST [1, 2, 6]

Available on vehicles with Premium Audio and Premium Audio with Remote.

The Destination Assist trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the respective trial period expires, a paid subscription is required to access the service. Terms of use and Privacy Policy apply.

Destination Assist provides you with 24/7 access to an Agent who can search for points of interest, provide recommendations on places to go and then send the directions straight to your navigation system.
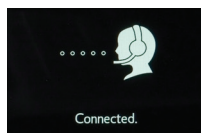
To access Destination Assist, click on the Destination Assist icon in your navigation menu or initiate a voice command "Destination Assist". The agent can help you look for an exact location or provide recommendations on places to go. Once a location is selected, they will push the route to your navigation system. Up to five locations can be loaded into your navigation system at a time.

APPLE CARPLAY™ COMPATIBILITY [1, 3, 4]

Apple CarPlay™ compatibility is standard on all of the vehicles listed on the cover page.


Apple CarPlay™ provides a simple way to use your iPhone® features while in your Toyota. Using voice commands with Siri®, you can place or receive phone calls, ask for directions, listen to your favourite playlist, even compose a text message without having to take your hands off the wheel. To see the most up-to-date listing of CarPlay compatible apps, visit apple.com/ca/ios/carplay.
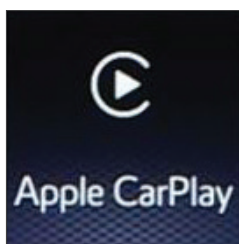
HOW TO CONNECT TO APPLE CARPLAY™:

1) Ensure CarPlay and Siri® are enabled on your iPhone® 5 or newer device in your phone's settings. This can be done by opening your *Settings Menu -> General -> Restrictions*. Next be sure that the CarPlay function is enabled and turned on. To ensure Siri® is enabled, go back to the Settings, and then Select 'Siri and Search'. Make sure that the "Press Home for Siri" function is also turned on, if you would like to be able to access CarPlay via voice control.

2) Confirm that CarPlay is enabled on the vehicle's multimedia display by selecting *Settings -> Projection Settings* to ensure that Apple CarPlay™ is turned on.
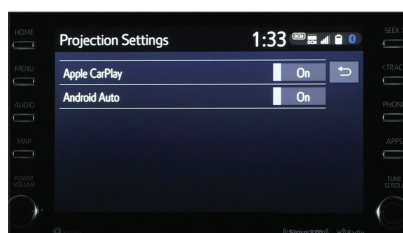
3) Your iPhone® 5 or newer device is now ready to be tethered, using an approved Apple Lightning Cable. Wireless connectivity for CarPlay is not supported.
   • If you have connected the lightning cable to your iPhone®, but CarPlay does not appear, ensure that you are using the data USB port which has the USB triton logo. For charging purposes alone, you are free to use the other charge ports in your vehicle.
   • If you did not enable CarPlay in your vehicle's settings, you may see a pop-up on your vehicle's screen when you plug your phone in. Once tethered, a message will then appear that prompts you to select one of three available options: *Do Not Enable / Enable Once / Always Enable.* Select the option that you prefer.

4) Return to your Main Menu Screen. You will see an Apple CarPlay™ icon replace the tile which previously displayed "Projection". Once you touch this icon, you will enter into the Apple CarPlay™ interface.

USING SIRI®

Siri® is Apple's voice assistant and is there to help you keep your focus on the road while you navigate the CarPlay interface. Using voice commands, you can place or receive phone calls, ask for directions, listen to your favourite playlist and even compose a text message without taking your hands off the wheel.

There are three ways to access Siri® in the vehicle:

1) With CarPlay active, hold down the steering wheel voice recognition button for a minimum of two seconds until the appropriate Siri® audible alert is heard. Note – if you do not hold down the button long enough, you will get the vehicle's voice command system instead of Siri®.

2) Press and hold home button on the Apple CarPlay™ screen.

3) If the "Listen for 'Hey Siri'" function is enabled on your iPhone®, you can simply say "Hey Siri".

ANDROID AUTO™ COMPATIBILITY [1, 3, 4]

Android Auto™ compatibility is available on all 2020 and newer vehicles listed on the cover page. Android Auto™ is not available on vehicles equipped with the 11.6" display screen.
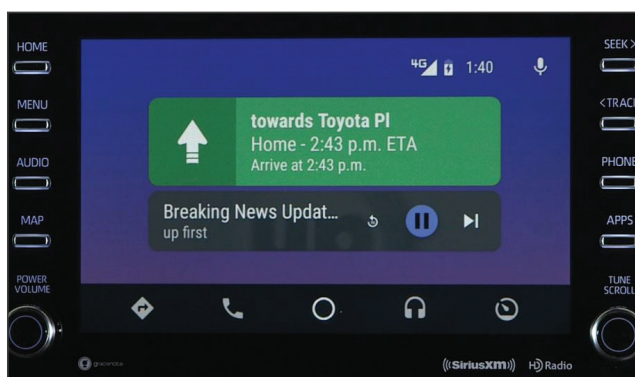
Android Auto™ brings your favourite smartphone apps into one place, making it easier for drivers to access their favourite navigation, media, and communication apps on the road while minimizing the distractions. And now, with the Google Assistant available on Android Auto™, drivers can perform actions by voice, keeping their eyes on the road and their hands on the wheel. To see the most up-to-date listing of Android Auto™ apps, visit the Google Play store.

HOW TO CONNECT TO ANDROID AUTO™

1) Make sure that your Android phone is running 5.0 (Lollipop) or higher and you have the Android Auto™ app installed from Google Play™. Upon opening the app, you will have to agree to the terms and follow the steps on the screen to give Android Auto™ permission to access your phone's features and apps. Ensure that your vehicle is parked and the parking brake is activated. On your vehicle's screen, select *Settings –> Projection Settings* to ensure that Android Auto™ is turned on. Once this is all set up, you can begin the pairing process.
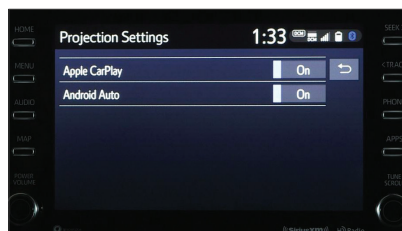
2) Plug the Android phone into your vehicle using the data USB port (look for the USB triton logo). On your Main Menu Screen, you will see an Android Auto™ icon replace the tile which previously displayed "Projection". Once you touch this icon, you will enter into the Android Auto™ interface. If you did not enable Android Auto™ in your vehicle's settings, you may see a pop-up on your vehicle's screen when you plug your phone in. The message will ask you whether you would like to connect to Android Auto™. If you select "Off", your phone will charge, but it will not connect to Android Auto™. Please note that you cannot use Android Auto™ with more than one device at a time.

3) If you would like to access your other Connected Services, simply press the "exit" button on the Android Auto™ main menu.
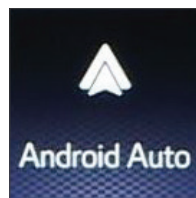
HOW TO USE GOOGLE ASSISTANT

Google Assistant is the voice assistant for Android devices. It allows you to keep your eyes on the road and your hands on the wheel while using voice to help you with your day.

There are three ways to access Google Assistant in the vehicle:

1) With Android Auto active, hold down the steering wheel voice recognition button for a minimum of two seconds until the appropriate Google Assistant audible alert is heard. Note – if you do not hold down the button long enough, you will get the vehicle's voice command system instead of Google Assistant.

2) Press the icon with three dots or the microphone icon on the Android Auto™ screen.

3) Turn on "Okay Google" detection on your Android device to use this feature in the vehicle.

DISCLAIMERS

1 Driving while distracted can result in loss of vehicle control. All set-up of apps for use in vehicle must be completed when the vehicle is not in operation. Some features may be locked out while the vehicle is in gear. To reduce risk of accident while driving, exercise care when using the systems (even with the voice commands) and obey all local laws concerning use of the systems while driving (as some laws prohibit the use of electronic devices while operating a vehicle). Text and email functions only available on supported phones. Devices, cables and adapters are not included and must be purchased separately.

2 Services are dependent upon connection to a compatible wireless network (either 3G GSM/GPRS or LTE; varies by model), provided by a third-party wireless service provider. Toyota is not responsible for cellular network discontinuance.

3 Select apps use significant amounts of data and customers are responsible for all data charges. Apps and services vary by phone and carrier; not all services available all the time and in all locations, and are subject to change. A compatible customer phone must be paired. Phone performance depends on software, coverage and carrier. As smartphone operating systems are updated from time-to-time, customers may or may not experience issues with the connectivity between their phone and their vehicle as a result of these updates.

4 Trademark Notations: Apple CarPlay™, Siri®, iPhone®, Apple Watch and App Store® are registered trademarks of Apple Inc. All rights reserved. Android, Android Auto™, Wear OS, Google Assistant, Google Maps™ and Google Play™ are trademarks of Google Inc. All rights reserved. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Toyota is under license. A compatible Bluetooth®-enabled phone must first be paired. Phone performance depends on software, coverage and carrier.

5 Safety Connect (Automatic Collision Notification/Emergency Assistance/Enhanced Roadside Assistance/Stolen Vehicle Locator): Contact with Safety Connect™ response centre is dependent upon the telematics device being in operative condition, cellular connectivity availability, and GPS satellite signal reception, which can limit the ability to reach the response centre or receive emergency support. Stolen vehicle police report required to use Stolen Vehicle Locator. The Safety Connect trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the trial period expires, enrollment in a paid subscription is required to access the service. Terms and conditions apply.

6 Destination Assist: Be sure to obey traffic regulations and maintain awareness of road and traffic conditions at all times. Availability and accuracy of the information provided by Destination Assist is dependent upon many factors. Use common sense when relying on information provided. Services and programming subject to change. Services not available in every city on every roadway. The Destination Assist trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the trial period expires, enrollment in a paid subscription is required to access the service. Terms and conditions apply.

7 Remote Connect: Use only if aware of circumstances surrounding vehicle and it is legal and safe to do so (e.g., do not remotely start engine if vehicle is in an enclosed space or vehicle is occupied by a child). Remote Connect is dependent upon an operative telematics device, a cellular connection, navigation map data and GPS satellite signal reception, and other factors outside of Toyota's control, which can limit the ability or functionality of the system. Registration and app download are required. App and services subject to change at any time without notice. See usage precautions and service limitations in Owner's Manual. To learn about Connected Services by Toyota data collection, use, sharing and retention, please visit www.toyota.ca/connectedservices-privacy. The Remote Connect trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the trial period expires, enrollment in a paid subscription is required to access the service. Terms and conditions apply.

8 Vehicle information and service alerts are provided based on the last time data was collected from the vehicle and may not be up to date. Service Connect is dependent upon an operative telematics device, a cellular connection, navigation map data and GPS satellite signal reception, and other factors outside of Toyota's control, which can limit the ability or functionality of the system. Apps/services vary by phone carrier; functionality depends on many factors. Select apps use large amounts of data; you are responsible for charges. Apps and services subject to change at any time without notice. See toyota.ca/connected for details. To learn about Connected Services by Toyota data collection, use, sharing and retention, please click here www.toyota.ca/connectedservices-privacy. The Service Connect trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the respective trial period expires, enrollment in paid subscription is required to access the service. Terms and conditions apply.

9 Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates. Skills and services subject to change at any time without notice.

10 Before you use the Key Fob Remote Start, ensure that you are using it in a safe and compliant manner. Never remote start the engine in an enclosed area (e.g., garage or indoor parking lot) where exhaust gases may accumulate and create a hazardous environment with potential for Carbon Monoxide (CO) poisoning. Do not remote start the engine if a child or pet are present in or near the vehicle. Some provinces or municipalities regulate the use of Remote Engine Starters - be sure to check and obey your provincial and local laws.

11 Disclaimers for Smartwatch: Not all smartwatches are compatible with Remote Connect: as of May 2020, Samsung Gear, Fitbit, Garmin are not compatible. Refer to the Toyota App App Store/Google Play Store description for latest operating system compatibility.

CONNECTED SERVICES | TOYOTA

QUICK REFERENCE GUIDE

For Owners Of The Following Vehicles:	
Model	**Model Year**
Avalon	2019, 2020
Camry	2018, 2019
Camry Hybrid	2018, 2019
C-HR	2019
Corolla Hatchback	2019
Corolla Sedan	2020
Corolla Sedan Hybrid	2020
Mirai	2018, 2019
Prius	2020
Prius Prime	2020
RAV4	2019
RAV4 Hybrid	2019
Sienna	2018, 2019, 2020

FEATURE AVAILABILITY

There are three grades of systems and feature availability depends on the grade.

> To find out which features are available on your vehicle, visit Toyota.ca/connected.

AUDIO
App Suite Connect; Scout® GPS Link; Compatible with Apple CarPlay™

AUDIO PLUS
Safety Connect (Automatic Collision Notification, Emergency Assistance (SOS) button, Enhanced Roadside Assistance, Stolen Vehicle Locator); App Suite Connect; Scout® GPS Link; Compatible with Apple CarPlay™

PREMIUM AUDIO
Embedded Navigation; Destination Assist; Safety Connect (Automatic Collision Notification, Emergency Assistance (SOS) button, Enhanced Roadside Assistance, Stolen Vehicle Locator); App Suite Connect; Compatible with Apple CarPlay™

Model year 2018 Camry, Camry Hybrid and Sienna models may be eligible for an update which includes Apple CarPlay™ compatibility. Please contact your local Dealer for more details.

ENROLLMENT [1,2]

Prior to using Safety Connect or Destination Assist, you will need to create an account and enroll in the services.

To enroll, please follow the steps below:

PRESS THE SOS BUTTON IN YOUR VEHICLE TO SPEAK WITH A LIVE AGENT.

Step 1 – Press the SOS button in your vehicle and hold for 1–2 seconds.

Step 2 – When the voice recording begins, acknowledge that this is not an emergency and follow the prompts to reach a live Connected Services agent.

Step 3 – Answer a few simple questions, and the Agent will create your profile and let you know the terms and conditions.

Step 4 – Following enrollment, you'll receive a copy of the terms and conditions and subscriber service agreement by email. To make any changes to your account, follow the same procedure outlined above, starting with pressing and holding the SOS button.

SUBSCRIPTION & PRICING

To subscribe once your trial has expired, press the SOS button in your vehicle to speak with a live Agent.

Service	Trial Period	Pricing After Trial Period*
Safety Connect	3 years	$9.95 / month (plus tax)
Destination Assist	6 months	$9.95 / month (plus tax)
Scout GPS Link	3 years	$19.99 / year (plus tax)

Amount indicated is an estimated renewal fee (as of July 2020) and subject to change without notice.

APP SUITE CONNECT [1, 2, 3]

App Suite Connect is standard on all of the vehicles listed on Page 19.

App Suite Connect gives you simple seamless access to a set of truly useful apps. Plan the perfect night out, find the best route to get there, listen to your favourite tunes along the way, and more. Most apps support voice-activated hands-free commands to keep it safe and convenient.

If you are a current user of App Suite Connect, you may be using the Entune 3.0 App Suite Connect app. This app will stop being supported as of December 2020. Download the Toyota App (and delete the Entune 3.0 App Suite Connect app) to maintain your App Suite experience.
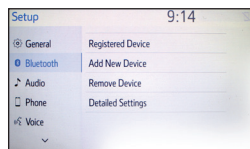
Follow these steps to start using App Suite Connect:

1) Go to Apple App Store® or Google Play™. Search for and download **the Toyota App.**

2) Pair your smartphone with your vehicle via Bluetooth® using one of the following methods:
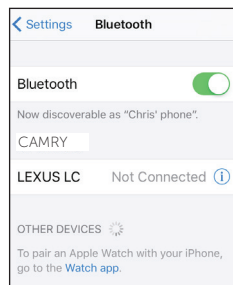
a. From the multimedia display unit:
Press Menu ➔ Set Up ➔ Bluetooth® ➔ Add New Device ➔ Look for your phone ➔ Follow prompts.

OR

b. From a smartphone:
Go to Settings ➔ Bluetooth® ➔ Find Your Vehicle Name ➔ Connect. Bluetooth® must be activated on your smartphone. Your multimedia display screen will prompt you to download the **Toyota App** if you have not already

SCOUT® GPS LINK [1, 2, 3, 4, 5]

Scout® GPS Link is standard on vehicles with Audio and Audio Plus and includes a three-year trial after which a paid subscription is required to access the service. Terms and conditions apply.
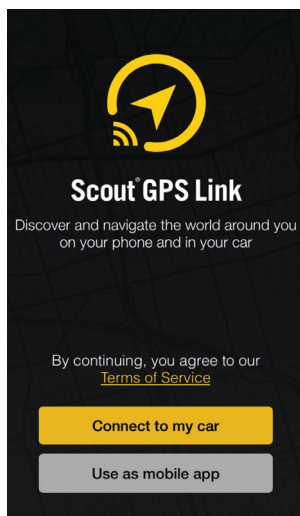
Scout® GPS Link is a smartphone-based navigation app integrated with the Audio and Audio Plus packages. Please follow the steps below to set up the app.

1) Download the **Toyota App**.

2) Download the app called **Scout® GPS Link** at either the Apple App Store® or Google Play™. Note: Creating an account will allow you to use all enhanced features of Scout® GPS Link.

Depending on how your smartphone is connected, you will receive TurnStream™ and/or MapStream™ guidance:

• **Bluetooth®** Connection: TurnStream™ (turn-by-turn / audio guidance).

• **Bluetooth®** and USB Connection: TurnStream™ (turn-by-turn / audio guidance) + MapStream™ (full-moving maps).

For MapStream™ full-moving maps functionality, the Scout® GPS Link app must be running in the foreground of your smartphone.

SAFETY CONNECT [1,2,6]

Available on vehicles with Audio Plus and Premium Audio.

The Safety Connect trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the respective trial period expires, a paid subscription is required to access the service. Terms and conditions apply.

Safety Connect helps provide peace of mind driving by connecting drivers to a live 24/7 Response Centre Agent for assistance in time of need. There are four features included in Safety Connect; they include:

Automatic Collision Notification:
Automatically connects to a Response Centre Agent, to check if assistance is required if airbags deploy or if a severe rear-end collision is detected. If occupants are unable to respond, emergency services are sent to your vehicle's location.

Emergency Assistance:
In the event of any road emergency, customers can reach a Response Centre Agent for assistance.

Enhanced Roadside Assistance:
Reach a Response Centre Agent to arrange for Roadside Assistance, 24 hours a day, 7 days a week.

Stolen Vehicle Locator:
After filing a police report, call 1–888–869–6828 and select Roadside Assistance to help authorities locate the vehicle. The Response Centre will use the GPS locator in your vehicle to try locating your vehicle.

Note: The SOS button is to be used for enrollment, roadside assistance and emergencies only.
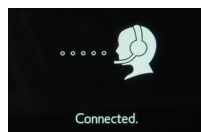
Note: Red light indicator illuminated or no indicator illuminated near SOS button: Indicates a problem with vehicle hardware or the system is inactive. Contact your Dealer for assistance.

DESTINATION ASSIST [1, 2, 7]

Available on vehicles with Premium Audio.

The Destination Assist trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the respective trial period expires, a paid subscription is required to access the service. Terms and conditions apply.

Destination Assist provides you with 24/7 access to an Agent who can search for points of interest, provide recommendations on places to go and then send the directions straight to your navigation system.

To access Destination Assist, click on the Destination Assist icon in your navigation menu or initiate a voice command "Destination Asist". The agent can help you look for an exact location or provide recommendations on places to go. Once a location is selected, they will push the route to your navigation system. Up to five locations can be loaded into your navigation system at a time.

APPLE CARPLAY™ COMPATIBILITY [1, 3, 5]

Apple CarPlay™ compatibility is available on most of the vehicles listed on the cover page. Model year 2018 Camry, Camry Hybrid and Sienna models may be eligible for an update which includes Apple CarPlay™ compatibility (charges apply). Model year 2018 and 2019 Mirai are not compatible with Apple CarPlay™.

Apple CarPlay™ provides a simple way to use your iPhone® features while in your Toyota. Using voice commands with Siri®, you can place or receive phone calls, ask for directions, listen to your favourite playlist, even compose a text message without having to take your hands off the wheel. To see the most up–to–date listing of CarPlay compatible apps, visit apple.com/ca/ios/carplay.

HOW TO CONNECT TO APPLE CARPLAY™:

1) Ensure CarPlay and Siri® are enabled on your iPhone® 5 or newer device in your phone's settings.

   – This can be done by opening your *Settings Menu* ➔ *General* ➔ *Restrictions*. Next be sure that the CarPlay function is enabled and turned on. To ensure Siri® is enabled, go back to the Settings, and then Select 'Siri and Search'. Make sure that the "Press Home for Siri" function is also turned on, if you would like to be able to access CarPlay via voice control.

2) Confirm that CarPlay is enabled on the vehicle's multimedia display.

   – Select *Menu* ➔ *Setup* ➔ *General* and make sure that CarPlay is turned on.

3) Your iPhone® 5 or newer device is now ready to be tethered, using an approved Apple Lightning Cable. Wireless connectivity for CarPlay is not supported.

   – If you have connected the lightning cable to your iPhone®, but CarPlay does not appear, ensure that you are using the data USB port which has the USB triton logo. For charging purposes alone, you are free to use the other charge ports in your vehicle.

4) Once tethered, a message will then appear that prompts you to select one of three available options: *Do Not Enable / Enable Once / Always Enable*. Select the option that you prefer.

5) Return to your Main Menu Screen. You will see an Apple CarPlay™ icon replace the tile which previously displayed "*Projection*". Once you touch this icon, you will enter into the Apple CarPlay™ interface.
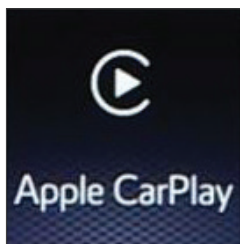
NAVIGATING BETWEEN APPLE CARPLAY™ AND APP SUITE CONNECT

When Apple CarPlay™ is active, you cannot access App Suite Connect. A message will appear on your display that says "Apple CarPlay is currently active. In order to use App Suite Connect, please turn off Apple CarPlay". In order to access App Suite Connect, CarPlay must be disabled in one of two ways.

1) Untether the approved lightning cable connected to your iPhone® 5 or newer device.

   To continue charging your iPhone®, use a USB port other than the data port.
   – This will effectively end your CarPlay session and will restore App Suite connectivity if the proper Entune 3.0 App Suite is installed and the iPhone® was already paired via Bluetooth® prior to tethering.

2) Disable the CarPlay functionality on the vehicle's multimedia display.

   – Begin by untethering your iPhone®, as you cannot disable CarPlay when the feature is active. Then press the Menu Button on the vehicle's multimedia display. Followed by *Setup* –> *General* –> scroll down, and then disable CarPlay by turning the function to "Off".

USING SIRI®

Siri® is Apple's voice assistant and is there to help you keep your focus on the road while you navigate the CarPlay interface. Using voice commands, you can place or receive phone calls, ask for directions, listen to your favourite playlist and even compose a text message without taking your hands off the wheel.

There are three ways to access Siri® in the vehicle:

1) Hold down the steering wheel voice recognition button for a minimum of two seconds until the appropriate Siri® audible alert is heard. Note – if you do not hold down the button long enough, you will get your vehicle's voice command system instead of Siri®.

2) Press and hold the home button on the Apple CarPlay™ screen.

3) If the "Listen for 'Hey Siri'" function is enabled on your iPhone®, you can simply say "Hey Siri".

DISCLAIMERS

1   Driving while distracted can result in loss of vehicle control. All set-up of apps for use in vehicle must be completed when the vehicle is not in operation. Some features may be locked out while the vehicle is in gear. To reduce risk of accident while driving, exercise care when using the systems (even with the voice commands) and obey all local laws concerning use of the systems while driving (as some laws prohibit the use of electronic devices while operating a vehicle). Text and email functions only available on supported phones. Devices, cables and adapters are not included and must be purchased separately.

2   Services are dependent upon connection to a compatible wireless network (either 3G GSM/GPRS or LTE; varies by model), provided by a third-party wireless service provider. Toyota is not responsible for cellular network discontinuance.

3   Select apps use significant amounts of data and customers are responsible for all data charges. Apps and services vary by phone and carrier; not all services available all the time and in all locations, and are subject to change. A compatible customer phone must be paired. Phone performance depends on software, coverage and carrier. As smartphone operating systems are updated from time-to-time, customers may or may not experience issues with the connectivity between their phone and their vehicle as a result of these updates.

4   SCOUT® GPS LINK: Be sure to obey traffic regulations and maintain awareness of road and traffic conditions at all times. Availability and accuracy of the information provided by Scout® GPS Link is dependent upon many factors. Use common sense when relying on information provided. Services and programming subject to change. Services not available in every city on every roadway.

5   Trademark Notations: Apple CarPlay™, Siri®, iPod®, iPhone® and App Store® are registered trademarks of Apple Inc. All rights reserved. Google Play™ is a trademark of Google Inc. All rights reserved. Scout® is a registered trademark of Telenav, Inc. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Toyota is under license. A compatible Bluetooth® enabled phone must first be paired. Phone performance depends on software, coverage and carrier.

6   Safety Connect (Automatic Collision Notification/Emergency Assistance/Enhanced Roadside Assistance/Stolen Vehicle Locator): Contact with Safety Connect™ response centre is dependent upon the telematics device being in operative condition, cellular connectivity availability, and GPS satellite signal reception, which can limit the ability to reach the response centre or receive emergency support. Stolen vehicle police report required to use Stolen Vehicle Locator. The Safety Connect trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the trial period expires, enrollment in a paid subscription is required to access the service. Terms and conditions apply.

7   Destination Assist Connect: Be sure to obey traffic regulations and maintain awareness of road and traffic conditions at all times. Availability and accuracy of the information provided by Destination Assist is dependent upon many factors. Use common sense when relying on information provided. Services and programming subject to change. Services not available in every city on every roadway. The Destination Assist trial period is at no extra cost and begins on the original date of purchase or lease of a new vehicle. After the trial period expires, enrollment in a paid subscription is required to access the service. Terms and conditions apply.